

October 31, 2001

Mr. Sarosh Dastoor  
Director

**SKILLS & TRAININGS**  
Amboli Jn., Andheri (W)  
Mumbai 400 058.

Dear Sarosh,

This has reference to the numerous workshops on :

- Public Speaking & Presentation Skills
- Time Management
- Communication Skills
- Goal Setting & Achieving  
conducted by you for us since July 2000.

The following observations have been received from the participants:

1. Workshop inputs were very useful in day to day working. Easy to implement with Action Plan.
2. Your ability to involve participants as well as relevance of the contents to the job was rated very high.
3. The Participants found the workshops lively and full of humour. Called them 'Funshops' instead of 'Workshops'.

Personally I would like to thank you for the excellent work being done by you since many participants have mentioned that your workshops are not only beneficial but also very enjoyable.

Regards,

**HUGHES TELE.COM (INDIA) LIMITED**

**Gautam Chainani**  
**Vice President - Human Resource**